

Learning from Bereaved Families' experiences

It is really important to the Maternity and Obstetric teams at the John Radcliffe Hospital to identify ways of improving the service we offer to parents following the loss of their baby.

99% of bereaved parents, who were surveyed by [Sands](#) in 2016, felt that they should be asked to feed into bereavement care service improvements.

The **Maternity Bereavement Experience Measure (MBEM)** questionnaire was created collaboratively by Sands, NHS England and the London Maternity Clinical Network. The questionnaire is designed to seek feedback from bereaved parents where a baby or babies have died during pregnancy or shortly after birth.

We would like to send you the MBEM questionnaire which consists of 14 questions and space for comments. It will be sent to families who have lost their baby or babies since January 2017.

If you do not wish to receive a questionnaire, please contact patient.experience@ouh.nhs.uk. If you would like a questionnaire, but lost your baby prior to January 2107, we will still happily provide one.

Your responses will be anonymous and your choice to participate or not will not affect any current or future treatment or care.

Many parents find it useful to speak to a specialist counsellor at this time. We are able to offer the services of 'Petals', a charity which provides specialist counselling for parents following the loss of their baby.

Petals

Freephone: **0300 688 0068**

Email: counselling@petalscharity.org

<https://petalscharity.org>